

**Subject:** RE: Palacios term dates

**From:** Dickerson, Tauren (Tauren.Dickerson@ftr.com)

**To:** wwerate@yahoo.com;

**Date:** Wednesday, August 24, 2016 3:45 PM

**Good Afternoon Wendy,**

**It looks like Verizon did not show the Term Dates on their bills, so that is how it came over to Frontier. Sorry for the confusion. When I checked the accounts, I found that the account under BTN 361-972-3234 did start on 8/21/15 and goes through 2018. The account under BTN 361-588-7717 started on 3/22/16 and goes through 2018.**

**Please let me know if you have any other questions. Have a great day!**

**Thank you,**

**Torey Dickerson**

**Customer Service Analyst**

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